

Your First Meeting at Best Wilson Buckley

Your first meeting with our team is a chance for us to find out more about your situation and how we might address your current concerns to help you to move forward in a positive way.

What will we discuss?

You drive the discussion based on what you need to know. You are more than welcome to bring a support person with you if you wish.

In your first appointment we will cover:

- background information about your relationship and the circumstances around your separation;
- if relevant, a general discussion in relation to your child or children and the arrangements presently in place for their care;
- urgent financial or parenting issues;
- any pressing concerns that you may have for your personal safety or the safety of your child or children; and
- any obstacles you feel there may be to the amicable or easy resolution of future financial and parenting arrangements.

We will discuss how the law applies to your unique situation and more importantly about the range of possible outcomes and our recommendation to best resolve issues quickly and without unnecessary conflict or anxiety.

We may also take the opportunity to introduce you to other members of the team that will be in contact with you during the course of your matter.

Tip: Prepare a list of questions you may have so we can make the most out of this initial appointment.

What will it cost?

We offer a reduced initial attendance fee of \$275 including GST for a consultation of around 60-90 minutes. A follow-up attendance can be arranged if extra time is required.

What is my obligation?

Following an initial attendance, a number of our clients will not require our assistance again – simply because they are now in a position to effectively negotiate themselves with their former partner.

You determine the level of our future involvement. It is important to note that we:

- remain available to you if you need us;
- will not accept instructions from your former partner to act on their behalf or provide advice to them at any time;
- understand that discretion is necessary at a time where you may be contemplating separation and will not, without your prior consent, inform any person enquiring of us whether you have obtained advice from us or whether you are a client of the firm;
- will keep your file open and remain available to assist you in formalising any agreement you may reach, or to intervene should the situation become problematic.

If you do require our continued assistance, we will discuss our approach to client care and you will receive a client care package that includes our client agreement and costs disclosure notice, estimates of fees, and further helpful information in relation to your situation.

You may also be able to access our after-hours mobile telephone service to make contact with one of our lawyers at any time in the event of an emergency. We know that difficult situations often arise at the worst times and are available to either assist with advice on the spot or make arrangements to have your lawyer telephone you back.

Still have questions? Call our team on 1300 045 750.

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FAMILY LAW